

Willerby Carr Lane Primary School



Whole School Survey - July 2015

Please see below for a complete list of parents' contributions in response to the last question on the survey:
"Question 10: Add Additional Comments".

Please note that all comments have been reproduced exactly as they were contributed.

The Head teacher's responses follow the comments in Blue Italic.

Thank you to all parents and carers who responded to our whole school survey. Your feedback is very useful and helps us to continually try to improve the quality of education and care that we provide. Please remember - if you have any concerns, please let your class teacher or myself know: the sooner we know, the sooner we can do something about it.

Thank you.

*Mr Sean Smith
Headteacher*

I am thrilled with the progress my children are making at Willerby Carr Lane a Primary. They love going to school and always feel safe and happy.

Thank you.

Highly recommend WCLP to all. My children are very happy, confident learners and we are proud to be part of such an amazing school.

Thank you.

Very Happy with Carr Lane Primary - both girls love the school and I have found the level of teaching and care exceptionally high.

Thank you.

Unable to answer some questions due to my child only just starting in foundation but all is going well so far and I'm impressed with everything so far

Thank you.

My child has loved year 6 and has shown great progress - thanks

Thank you.

More sporting clubs needed.

More after school clubs for the younger children would be good. The after school club on site is fully booked for the days we need. Thanks for the Judo on a Weds though! ??

We do run a lot of sporting clubs at school. Some at lunchtime and some after school. Some are free and run by staff in their own time and others are fee based clubs arranged with outside providers. Clubs change by the season. Please ask at the office for the current clubs list.

Thank you for a brilliant year 6

Thank you.

Child's development was assessed along the school years and goals set for him. He's enjoyed every day at this school All staff been available to talk with if I have had any concerns. He will miss juniors but is looking forward to developing more in his next school.

Thank you.

My son has had a fantastic Year 6 experience. I was expecting him to put under a certain amount of pressure in preparation for SATs but the teachers managed this very well and I feel they encouraged the children to enjoy their last year at primary school as well as work hard. A big thank you to all the staff for making my sons time at Carr Lane so special over the last 7 years - he's had fantastic opportunities to engage in a wide range of activities and has achieved outstanding academic results. I couldn't have wished for a better primary school - top of the class Carr Lane!

Thank you.

I think the last few weeks of year 6 focuses too much on 'the end', at the party, concert etc its all tears about leaving and should concentrate more positively about a new start. Children get very emotional and upset and keep being told it's the end.

Thank you. The end of Year 6 is an emotional time and we do try to strike the right balance between saying goodbye and looking forward. There are many transition activities arranged with the support of secondary schools to prepare the children for their move to Year 7 and the exciting and positive times ahead, but these happen as part of the school day in the last ½ term and will not have such a high visibility to parents.

Could not have asked for more from a school for both my children.

Thank you.

Year 6 learning plan is excellent. The children have no pressure for their sats compared to other schools in Hull and East Riding. They have the most amazing time from SATs in May to the end of year. Year 6 is a brilliant year plan at Willerby Carr Lane that other schools should follow. Willerby Carr Lane has provided both my children with the best foundation for their future education. Thank You to all the staff at the school.

Thank you.

Mainly the school is very good with all the provisions and standards it offers but I have had a few issues over the years, not this last year I am pleased to add, with the treatment of my daughter by another pupil which I feel wasn't dealt with as a serious issue by the school but was a serious issue to me and my child and I was very frustrated on many occasions by the lack of action taken and the sometimes flippant attitude towards it..but saying that I will state again this year has been different and as I'm sure the school can see, as I can, so has my daughter.

Thank you. I'm sorry you feel that an issue you previously raised in school was not addressed seriously. Pupil welfare is paramount to us: "Safe - Happy - Learning". As such, we always ask parents to see their child's teacher to try to resolve any issues promptly, as and when they happen. If parents are not happy with the measures subsequently taken then please make an appointment to see the Headteacher. I am pleased that your daughter's issues were resolved in the last year.

My child has thoroughly enjoyed Year 6, she said it has been her best year! She has enjoyed the teaching from both Mrs Smith and Mrs Brothwell. I would also like to thank both teachers for their support and help given to xxxxxx throughout the year. I know xxxxxx will really miss this School but I know it has given her a good grounding for xxxxxx to move onto High School and excel there. Thank you.

Thank you.

xxxxxx has had a wonderful time at Carr Lane. I'm very sad that it had to end! Well done to Mr Smith and all the staff. I couldn't be happier with the progress my child has made and the efforts of the school.

Thank you.

My second child to have completed their journey through Carr Lane Primary & I cannot rate the school more highly . My son has loved his time with you & is very sad to say goodbye , thank you for everything you have done . He has been given the very best start :0)

Thank you.

WCLPS is a lovely school that cares about all aspects of growing up including education and learning, manners, entertainment and sports.

Thank you.

Mr Parham has been an excellent teacher, our daughter thoroughly enjoyed this year. He was inspiring, he challenged her and dealt with a few small friend/social issues in an excellent and fair manner. I can't praise him enough.

Thank you, the teachers are dedicated and work very hard and you cannot underestimate how much your praise means.

My child has thoroughly enjoyed her stay in year five. Along side having a fantastic teacher, she has found the year interesting and engaging.

Thank you.

Excellent school, couldn't praise it more highly - children always happy and achieving well - keep up the good work!

Thank you.

Although I am pleased with my child's progress in year 5 maths I feel more confidence/support with maths problems would have improved my child's progress even more the lack of confidence to approach the teacher has proven a barrier still and this needs to be addressed

Thank you for your feedback. I agree that confidence is crucial to learning. If this continues please bring it to our attention as soon as possible.

My child has thoroughly enjoyed her time in year 5. Her teacher has been very firm with the whole class which was needed with such a head strong group. Well done.

Thank you.

I have heard a few comments regarding the teachers and I have heard for myself, how they speak to the children. Especially on ks1 sports day. One teacher had taken some children to toilet, they way she spoke to them on the way there and back was unreal, shouting at them to hurry up etc! I was there and my child was one of the children she took! It was a hot day bless them, so they was in no rush! Teachers should not speak to children in this way especially if they havnt done anything wrong!

Thank you. It is difficult to comment on this particular instance without knowing the details of what happened. I do however agree that children should be spoken to respectfully, even if they are being told off. If you have an issue in future, please bring it to our attention as soon as possible so that we can investigate properly.

Lovely school and a well balanced range of teachers.

Thank you.

I was disappointed that the school chose to support an international charity (with the book character day) rather than supporting a local charity with the Children's Heart Surgery Fund's (based in Leeds and Hull's nearest children's heart surgery centre) "Wear Red" day.

Thank you. We have raised money for local charities on previous occasions and will take on board your point in making sure we continue to do this as well as supporting national/ international causes.

I have nothing but praise for the teacher my son has had in year 4, she has been brilliant. Sometimes I feel there has been far too much homework for us to be able to do in time. Due to many after school activities and other family commitments we only really have weekends to be able to do the literacy and numeracy work. But the teacher has always been understanding when homework has been handed in late. My son has always made significant progress throughout the years at Willerby Carr Lane and I hope it continues in year 5.

Thank you.

I have been particularly impressed with the weekly newsletter the class teacher has sent with homework, websites and updates - a lovely touch and very well presented.

Thank you.

Great year, well done Carr Lane and in particular Mrs Whitcher. Thank you.

Thank you.

We are thrilled with Willerby Carr Lane and our children always feel happy and safe.

Thank you.

Trip quality was poor this year. Some year groups go more than once some not at all. Not including the pantomime.

Thank you. We will be looking at redressing this imbalance next year.

Not as many trips/ visits as I would like. I am very happy with the school.

Thank you. We do try to budget the cost of trips to about £11 per term on average in line with consultations we have carried out with parents. Some year groups do local trips which may be cheap or even free. We will be looking to address any obvious imbalances between year groups next year.

The following comments pertain to the disruption this year in Year 3:

Fairly disappointed in Year 3 and really not sure if my child has performed as well as he should have done or as well as the other Year 3 class pupils. The departure of Mr Clough was very unfortunate and although the school did its best to get a replacement teacher I do feel that it hasn't helped in my child's development having temporary staff. The replacement staff have not pushed the children in terms of homework, mathematics (mathletics) and languages (the other year 3 class have been doing French and German and 3C only French *[Any German was incidental - we only teach French in Years 3,4 and 5]*). Feel we are taking a back-seat with our children's education! We have fortunately been pushing our child at home to do additional study - which I feel is the only way in which he had reached the correct standard - and although I do feel that children's education in a partnership between the parents and the school and a joint responsibility, I do feel in Year 3 the partnership role has been delivered more on the parent's side. I understood that on a knock on effect of Mr. Clough's departure that parent's evening had to be cancelled, but was disappointed that this wasn't then quickly reconvened to another appropriate time in the near future (I feel that is was forgotten about and it took many of the parents, including myself, to bring this to the attention of the school before another parents evening/feedback session took place). I felt very let down on this. I was also sad for the children in Year 3C at the school's performance as it felt like the performance was primarily focussed on the other year 3 class and our children were an 'add-on' - several parents of Year 3 children felt the same. In summary, very disappointed in Year 3 performance and hope that our child will get more attention in Year 4 and put him on track for the future. Thanks Mrs. Xxxxxx

Inconsistent year due to multiple teachers which could not be helped. This has resulted in a lack of progression this year. Understandable but disappointing all the same. Hoping to have a strong teacher who can help make up some lost ground in Year 4.

I have always been happy with the school and the progress my son has made. However I don't feel he has shown as much progression in year 3. Homework hasn't been consistent and work that has been set and comments made by his teachers have not reflected previous reports and the levels he got in his Year 2 sats.

I hope my child has not fallen behind this year as I feel xxxxx has done a babysitting job as she didn't set homework and seems to be more suited to teach older children. My daughter has not enjoyed year 3 and we have been counting down to year 4.

I don't think my child is making good progress as there are too many in her class and I think she is falling behind and getting worse. I would like more homework as well as, since Easter, apart from spellings, we have had little or none.

The change of teachers part way through the year was very unsettling for the children. I know it must be difficult during the transition of a new teacher because they need to understand what

the children have already covered. However, if you are an experienced teacher at the same level you should pick up fairly quickly what is required of a Year 3 child. I don't think the support was there the same as when Mr Clough was there. The children never received any homework which for some children is OK but those that struggle at certain subjects do need extra help at home. I would also like to make the point that there are inconsistency with homework between the classes/years and also whether they get homework during the holidays. I personally don't think the children should receive homework in the holidays, this is their time to recoup and come back refreshed to start again. xxxxxxxxxxxx was quite unorganised at the Open Night we had, she was completing the forms we are given whilst we were there (scuffling through papers to find out how the children had done!). Not only was this unprofessional but it was also time consuming which made the appointments run over and then you felt you were being pushed out. I am hoping that next year is going to be a better year for my child because she has not enjoyed Year 3 since the change of teacher.

Thank you. I do share the range of feelings and concerns expressed above and apologise for any disruption during the year. It was far from ideal to have the year disrupted by the sudden and unexpected absence of the year 3 teacher. This was compounded by the departure of one of the other Year 3 part-time teachers at the same time. The circumstances were very difficult to manage with the period of illness absence being extended on a fortnightly basis. Without any defined time period for the absence, it made it very difficult to recruit a replacement teacher. Having said that, we were very fortunate that we were able to provide consistency of cover with the same supply staff for what turned out to be two terms.

I can assure you that the teachers were given lots of support from key staff within school but they had faced the challenge of trying to pick up the pieces from a sudden and unexpected departure. Parents' evening was, by necessity, postponed and only re-arranged once the supply teacher had got to know the children. Whilst we were pleased that we managed to provide good continuity of teaching under circumstances outside our control, we share your feelings that the disruption did not have a positive influence on the year. I am pleased that this situation has now been resolved and look forward to a settled and positive future.

Excellent school- couldn't praise it more highly, children always happy to go to school and are achieving very well. Keep up the good work!

Thank you.

Excellent updates for parents, fun, enthusiastic staff, kids love the teachers. Child achieving. very impressed with the school.

Thank you.

Outstanding school.

Thank you.

Not completely sure of her progress as I don't know the level she started with or finished with so it's difficult to tell. I just know that she's in line with expected progress but she was at the end of year 2 so this doesn't show she has moved on clearly.

Thank you. Assessments and 'levels' can be confusing and the Government is radically changing the assessment system for the end of 2015/16 year - please see item in September's Newsletter and come to the Welcome Meeting for further information. We do try to report to parents in clear language as to how their child is doing. If you are still unclear, please come and talk to your child's classteacher once they have settled in next year.

Really pleased with my sons progress this year

Thank you.

Thank you for everything the school has done for xxxxxx in year 2.....it is appreciated.

Thank you.

My child is very happy at the school, has had great teachers and support - thanks

Thank you.

Fantastic school, really happy with all aspects of learning.

Thank you.

My daughters time in Year 2 has been such an amazing experience. Mrs Smith and Mrs Hardy are amazing teachers and have created a super environment for my daughter to learn and develop in. We will be leaving Year 2 with very happy memories. Overall I think Willerby Carr Lane is an outstanding school! Thank you

Thank you.

A great year for my daughter, she has come on so quickly in Year 1 and really enjoyed learning. Thanks to all the staff, teachers and assistants

Thank you.

Miss Ashley is a credit to the school!

Thank you.

My child has loved her time in Year 1. All of the staff are fantastic and a credit to your school.

Thank you.

There hasn't been a trip for year 1 this year

I am really disappointed that the class have not been on a school trip (other than panto) . It is the thing that children love and recall of school times , I certainly do. The topic they have studied in the summer term (seaside) would have fitted with a trip to the withernsea lighthouse, Hornsea, Bridlington etc like a lot of other year 1 classes in other schools do. From speaking to my child they do not appear to have done a great amount of P.E this year. It might just be his memory though.

No school trips this year which is very disappointing as they learn so much from them, Sometimes difficult to get the teachers attention in the morning if there's some information to pass on! Other than that my child has had a great year in year one and has loved his teacher miss Ashley x

I would of liked my child to go on a school trip this year and there always really enjoyed by all the children

Thank you. We will be looking at redressing this imbalance next year.

Thanks very much for the good work!

Thank you.

I am more than happy with my Daughters progress being at Carr Lane School. I am proud to say that my Daughter goes to such a lovely school with such a good reputation. May it continue.

Thank you.

Safety; feel uncomfy with people leaving their dogs (Sometimes without leads) at carr lane entrance. This is an issue not just for pupils but young siblings who often accompany them. Breaks; my child has often had injuries at break times. They have been cared for well & I acknowledge the freedom to play the need but some calmer activities should be offered. School gate; very narrow leaning Carr lane near the car park. It becomes a bottle neck with scooters, groups of parents & students. Trips: limited access. However I imagine the paper work is immense. The effort from teachers supporting plays & other performances is very valued. Maths homework seems limited with more literacy focus. Though I expect year 2 to be harder. Suncream; with a child who easily burns I am disappointed they can not be reminded or supported with suncream application considering the health risks long term via sunburn.

Thank you, if I may address your points one at a time:

- *Dogs - it is beyond our jurisdiction to stop dogs being tied up on Carr Lane. I understand that some people will feel uncomfortable walking near them and will request that parents do not do this or at least tie them up on one side and not both so that they may be avoided.*
- *Injuries - I'm pleased they have been well cared for. We do want to minimise any injuries whilst allowing children to play. We segregate areas of the playground for this reason with ball barriers. We have recently purchased some more small games for playtimes and will review their use.*
- *Narrow gate - I completely agree. Architects do not seem to always plan carefully for the flow of people. We do not have funds to remodel this entrance but I will request that parents try to leave this space free when waiting.*
- *Trips - we will look to address any imbalances across year groups this year.*
- *Homework - this should be balanced according to our homework plan (see website) although teachers will make adaptations according to the needs of the class.*
- *Suncream - we do put out regular reminders in newsletters but unfortunately we are not allowed to administer creams ourselves. For that reason we recommend sun hats and for parents to apply all day sun creams in the morning. Children are allowed to bring their own cream but would need to apply it themselves.*

I think you could make the school safer by asking who is at the electronic gates before letting them in, at the minute we just say can you open the gates and we are in but it could be anyone!

Thank you. I will pass this on to the office. (They are able to monitor many of the gates using CCTV when the buzzer goes.)

I believe that 2 pieces of homework a week (1 Literacy, 1 Numeracy) as well as a reading book and spellings is excessive for a Year one child. Sometimes, it was much too difficult for my child to do alone and required some 'teaching' to complete. I believe that homework should be an extension of what they have already learnt in school, not a lesson at home.

Thank you. The issue of homework is one where parents have differing views - some want more/ some want less. Our current homework policy is based on parental consultation from 4 years ago. We will be consulting again this year with parents as to what they think appropriate for each year group. Needless to say, we won't please everyone, but will strive to make sure we meet the middle ground.

My little boy has had a brilliant first year at school. I'm so pleased with how he has settled in and the progress he has made in such a short space of time. The school have made his foundation year an enjoyable year of learning for him, and I'm confident he'll be fine now settling into Year 1.

Thank you.

We are very pleased with the progress our son has made, both academically (reading, writing & Maths) and the improvement in his confidence generally.

Thank you.

Our son has had a wonderful first year in the very experienced and capable hands of the fantastic EYFS team. WCLP is an outstanding school in every single way.

Thank you.

My child has loved their first year at school, they couldn't wait to start. They have made great progress in their learning. We had a bit of a rocky start settling into the school routine and I don't feel as parents we were listened to. Staff seemed quick to judge without talking to the children. Punishments seemed readily doled out but struggled to praise. I understand schools have rules but the discipline seemed very strict for such young children. On the whole it has been an enjoyable first year and our child can't wait for year one

Thank you.

It would be nice to have the opportunity to come and view an assembly particularly if your child is receiving a good work certificate. The Christmas production was fantastic and a credit to all involved at such an early part in the children's school lives. Thanks to all for making xxxxx's first year at school so happy!

Thank you for your comments. Unfortunately we do not have the capacity to invite parents to our Good Work Assemblies.

We could not be happier with how our daughter has settled into WCLPS and the excellent progress she has made. The foundation teachers keep us well informed and advise on how we can support our child with further learning at home and encourage her progress. Although she was already a confident child we have seen her confidence grow further and her social skills have developed with guidance from the teaching staff. They have encouraged her to become aware of her actions and how they can impact on others, be it good or bad, and the consequences. Her behaviour in the class has occasionally been challenging and the teaching staff have dealt with this exceptionally, working with us to resolve. We believe the foundations have been firmly set for a successful, happy future for our daughter at WCLPS

Thank you.

A year ago I was a nervous wreck as my just 4 year old started school. I am now happy & confident in everything about Carr Lane.

Thank you.

Sometimes I feel like my child is anxious about the behaviour shown towards him by other children. I am not confident that this is always dealt with effectively.

Thank you. Please let the class teacher know if such an occurrence happens.

I think it's a fantastic school and I couldn't be happier with my child's progress. My only concern is that sometimes I don't receive paper communications ie. Information regarding trips, non uniform days etc and have to rely on other mums to tell me. Could these maybe be e-mailed as well so I don't miss anything?

Thank you. We do try to email as much as possible for this very reason. I'll pass on this request to the relevant staff.

xxxxxx has had a great first year at school, she can read and write and has come on brilliantly. Carr lane has always been my first choice of school and I'm so pleased she was accepted. She has made lovely friends as have I as a parent. I think the teachers do a fantastic job and if I have any problems Mrs Wright has been great. I hope my other daughter will have the great opportunities lily has had when she starts in a few years. Thank you

Thank you.

xxxxxx has loved his first year of school. And we as his parents are very pleased with his enthusiasm and progress. All the school staff are lovely, and very welcoming. We are looking forward to Henry's journey into year one, with hopefully lots more fun and exciting experiences! Thank you

Thank you.